

Sales Terms of CHUDĚJ, s.r.o.

PRODUCT ASSORTMENT

The company's own product range is protected by trademarks and copyright where applicable. Complete information about the product range, certificates, materials, dimensions, applications and other relevant details is available on our website www.chudej.cz.

DELIVERIES OF GOODS

Orders for goods may be submitted by phone or email. Each order must include the ordering customer's details, product type, quantity, delivery destination and requested delivery date. An order submitted by the customer constitutes an offer to purchase the goods. The purchase contract is concluded only upon confirmation of the order by CHUDĚJ, s.r.o. Any requested delivery date shall become binding only after it has been expressly confirmed by CHUDĚJ, s.r.o. Transport charges for deliveries to EU countries are agreed individually with the customer. If the goods are not received by the customer within the agreed delivery period or in the agreed condition, the customer should notify the supplier. Upon receipt, the customer must inspect the condition of the consignment and report any discrepancies to the supplier within 48 hours of receipt.

WARRANTY

Unless a longer warranty period has been agreed with the company, a standard 24-month warranty applies to the goods. For each product, the warranty covers its functionality, precision and the specifications listed on our website www.chudej.cz.

The warranty does not apply to products that have been installed incorrectly or under conditions that do not comply with the prescribed and recommended installation procedure, whether indoors or outdoors.

CONCLUSION

CHUDĚJ, s.r.o. reserves the right to suspend performance of its obligations as supplier in the event of significant delays in the payment of customer invoices, until all outstanding invoices have been paid in full.

Other matters not provided for herein shall be governed by the applicable laws of the Czech Republic, in particular Act No. 89/2012 Coll., the Civil Code, as amended.